

### An Industry Perspective

**Clark Capital Conference** 

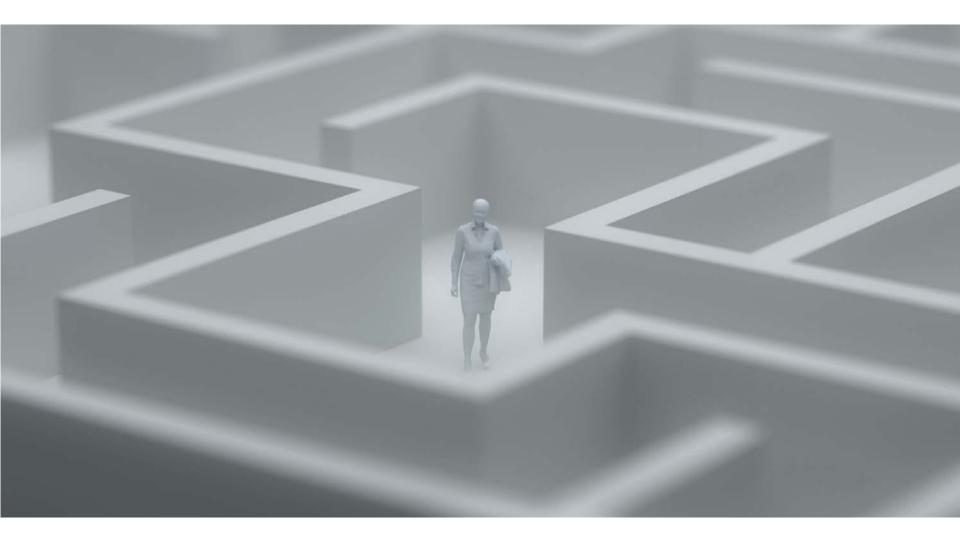
Charles G. Goldman President and CEO, AssetMark

### Today's discussion

- Investors need help
- Investor evolution is driving change
- Advisors need to keep pace
- Our commitment



## Investors need help...







#### Investors are not always rational:

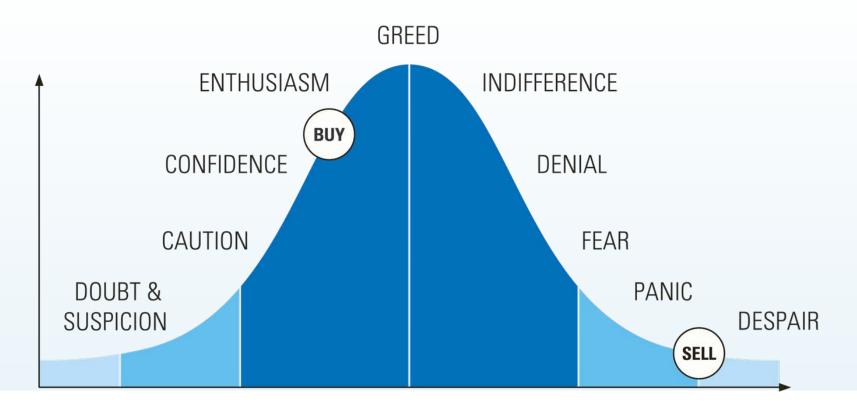
#### Staying invested is the biggest challenge for investors

Year	S&P 500	Average Equity Fund Investor	Difference
1998*	17.90%	7.25%	-10.65%
1999*	18.01%	7.23%	-10.78%
2000*	16.29%	5.32%	-10.97%
2001*	14.51%	4.17%	-10.34%
2002*	12.22%	2.57%	-9.65%
2003	12.98%	3.51%	-9.47%
2004	13.20%	3.70%	-9.50%
2005	11.90%	3.90%	-8.00%
2006	11.80%	4.30%	-7.50%
2007	11.81%	4.48%	-7.33%
2008	8.35%	1.87%	-6.48%
2009	8.20%	3.17%	-5.03%
2010	9.14%	3.83%	-5.31%
2011	7.81%	3.49%	-4.32%
2012	8.21%	4.25%	-3.96%
2013	9.22%	5.02%	-4.20%
2014	9.85%	5.19%	-4.66%

\* The original analyses began in 1984, so that between 1998 and 2002, the period covered was less than 20 years. Since 2003, however, the long-term analysis has covered a 20-year time frame. Source: "Quantitative Analysis of Investor Behavior, 2015," DALBAR, Inc. <u>www.dalbar.com</u>



## Emotions often drive their investment decisions







# Investor evolution is driving change





## An engagement shift is underway



Source: Cerulli Quantitative Update, "Retail Investor Product Use 2013: Impact of Change in Investor Risk Appetite"



Next gen investors are underserved

51%

Of millennials don't feel like a

priority to advisors



Of women still don't have a

financial advisor



Sources: "Women Want More," Boston Consulting Group, 2009; Kristan Wojnar and Chuck Meek, "Women's Views of Wealth and the Planning Process: It's Their Values That Matter, Not Just Their Value," Advisor Perspectives, March 2011 http://www.investmentnews.com/article/20150402/FREE/150409976/millennials-dont-feel-like-top-priorities-for-advisers, Cerulli



## Wealth is shifting to women



Assets controlled by women

\$41T

Assets women will inherit by 2052

**5-7** years

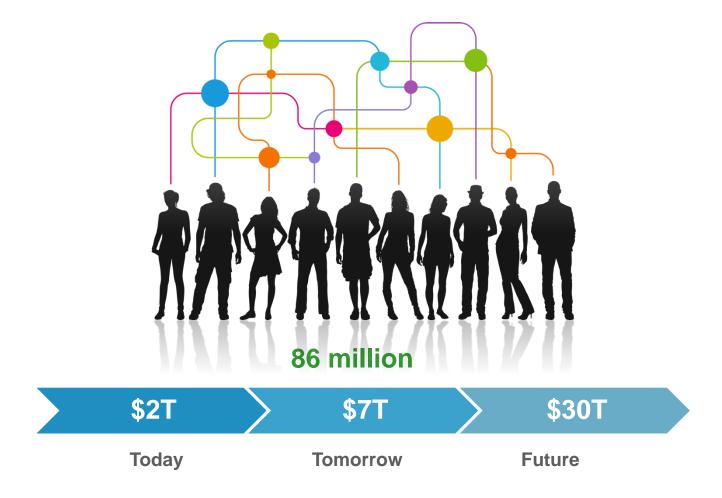
how long women outlive men, on average

9 in 10 women will find themselves solely responsible for their finances

Sources: "Women, Money, and Power," *Time Magazine*, March 26, 2012; "Women & investing: Why many advisers are missing out," *InvestmentNews*, April 8, 2012; "The Gender Trap," *AdvisorOne*, February 22, 2012, Bureau of Labor Statistics, Highlight of Women's Earnings, 2014; Harvard Business Review, American College, Boston College data via CNBC, How many women millionaires?, 2013



## Millennials are the clients of tomorrow



Source: https://info.federatedinvestors.com/rs/federated/images/infographic-millennials.pdf



## Clients today expect more but want relationships

Ultra-personal
Real-time information
Communication in "their" channels
Immediate service

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## They are consumers first ...



... and the purchasing world is changing beneath our feet



## They expect to <u>see</u> how they're doing in real time

PENCHANT CAPITAL			Overvie	w Analysis History			٨	8	Welcome, Brian 🔹
	My Household						As of xx/xx/2013	3	
	Reddin Household	\$1,396,958.64	Top Holdings	View All		俞	\$1.40MM		
	Reddin Retirement Portfolio	\$1,308,514.09		Total Int'l Bond Index Powershares QQQ	30%	uu	Household		
	Joint Brokerage Account	\$276,599.60		Small Cap 1 S&P Commodity Inde 1	15%	گ <u>ا</u>	6 Accounts		
	Derek's VA Account	\$127,659.85		MSCI Emerging Mark MSCI EAFE	10% 9%		3.65%		
ß	Rollover IRA Account	\$527,695.44		MSCI EAFE Small Cap Prologis	4% 3%	%	YTD		
	Jane's Retirement Account	\$376,559.20		Citigroup	2%	Advisor			
	John Reddin Education Portfolio	\$88,444.55	YTD Performanc	e View All	~	Kyle Ryan Contact Information			
	John's Education Trust Account	\$59,468.33	m	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	0	500 Howard Str San Francisco,			
	CA 529 Account	\$28,976.22				<i>)</i> (408) 343	-3734		
			View Transaction	View Realized Gain / Lo	ss	🔀 KRyan@d	lomain.com		

Illustrative industry example





## Because they're connected like never before ...



### ... to the world's financial information.



## But technology hasn't replaced the human touch







## Independent advisors are positioned to deliver

Year-over-year independent channel assets and market year

ASSETMARK



\*Growth rate is compound annual growth rate

Source: Cerulli, Advisor Metrics, Intermediary Distribution, 2014, internal estimates. Dually registered AUM allocated to IBD and RIA channels in 2014-2018 based on 2013 actuals grown at expected growth rate for D/R channel. Assumes 3.2% market; Cerulli original forecasts assume 6.0% market

# Advisors need to keep pace





## The advisor's world is evolving...









## ...all while facing new challenges







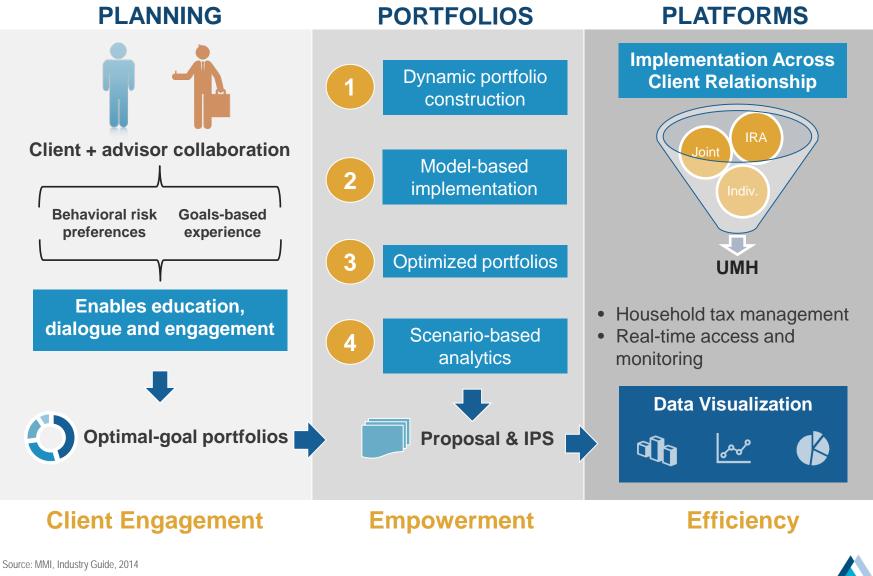
## Many advisors not structured for growth, scale and value







## The future delivery process drives holistic engagement



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## Where are advisors turning?





## Our commitment

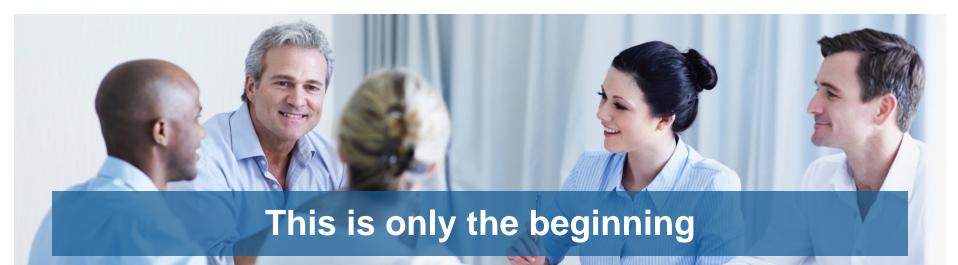




## We are a growing company with scale

- Serving independent financial advisors for over 20 years
- \$27 billion in platform assets\*
- 10.2% asset CAGR over three years
- Over 6,000 advisor relationships

- Focused on ensuring client satisfaction and success
- More than \$30M in technology investment over three years
- More than 300 BD relationships
- Growing organically and through acquisition



\*As of September 30, 2015



# Our mission is aligned with advisors and investors

# We are dedicated to helping advisors create great outcomes for their clients.







We are focused on a consistent strategy

1. Asset Management Excellence

2. Compelling Technology

3. Thought Leadership and Recognition

#### 4. All Delivered through Deep Relationships



... delivered by strong values...

**HEART** We make a difference in the lives of others

We do what is right, all the time

We deliver the best in all that we do

RESPECT

We encourage and value different ideas, experiences, perspectives and backgrounds





# ...operating through an extremely client-focused culture







# We are excited about our new partnership





Serving investors together





Our Alig	gnment	AssetMark Differential				
CULTURAL + STRATEGIC ALIGNMENT • asset management excellence • relationships		<b>INVESTMENT IN</b> • compelling technology • practice management				
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<ul> <li>relationsh</li> </ul>	ips		ت			

### **Tangible value for Clark Capital Advisors**

